

For those planning to use our office:

March 27, 2020
Consular Office of Japan in Anchorage

In connection with the increasing number of new coronavirus infections in Alaska, the Anchorage-Consular Office has decided to implement shift work at the time of opening for the following purposes:

- Ensure the health of all visitors by thoroughly preventing the spread of infection at the office.
- Disperse the risk of infection in the office and in the building where the office is located to prevent a significant decrease in office functions.

We will continue to maintain the normal opening hours for those who need the services of our office but please read the following information.

- (1) Please refrain from applying for various types of applications unless it is urgent.
- (2) If you are feeling ill, please come after you have recovered.
- (3) When you visit our office, please disinfect with the disinfectant solution provided at the counter.
- (4) Passport issuance is usually done within 5 days of receiving the application, but it may take a few more days for the time being.
- (5) Responses may be delayed when you visit the office or make an inquiry by telephone. Responses to inquiries by e-mail etc. may take longer than usual.
- (6) As a general rule, various certificates will be issued on the same day, but if possible, it would be very helpful to let us know in advance by telephone about the time of your planned visit and the contents of the desired certificate.

Let's all work together to prevent the transmission of the new coronavirus. Thank you for your understanding and cooperation.